



Greater Manchester Police, Fire and Crime Panel

Local Policing Update

Monday 20th November 2023

Progress against the local Policing Model:

Force Lead: ACC Boyle

ACC Boyle continues to lead on the delivery of a District Operating Model that will deliver consistency and clarity in GMP's Local Policing structures and Governance.

The following components of this model have now gone live:

- New Response model
- Force Crime Management Unit (FCMU)
- District Investigation Teams (DIT)
- New Neighbourhood model.

Robust and supportive governance structures are in place, chaired by ACC Boyle, to support the embedding of these models and overseeing the next development phases.

The Force Crime Management Unit, District Investigation Teams and new Response models were introduced on the 4th September they therefore remain in the very early stages of implementation.

Response Model:

As a force GMP continues to deliver improved performance for both its Grade 1 and 2 attendance which is the primary function of our response model. The performance of this is overseen by the Deputy Chief Constable in the Monthly Victims and Communities meeting which is attended by both GMCA and the Mayor's office. GMP continue to reach just short of 90% of people in the highest risk situations within 15 minutes and over half of those assessed as a priority within 60 minutes.

FCMU and DIT Model

An expected early rise in open crime numbers followed the implementation of the FCMU and DIT model as our staff got used to a new way of working. This increase has stabilised and is now in reverse giving strong indications that our workforce is becoming more confident in the processes and delivering better standards of investigation. There is regular force led governance in place to support delivery of the model to embed.

Neighbourhood Model:

The Neighbourhood model which was introduced in March 2023 and is continuing to strengthen. There is clear monthly governance in place under the SRO, Colette Rose to track and monitor progress.

All district areas have in place Neighbourhood Policing Teams that align to the model. The staffing levels of these teams is overseen by the ACC for Local Policing to ensure any gaps are filled at the earliest opportunity. Vacancy levels across the teams are reducing month on month across the force with a 4% vacancy rate at Sergeant rank and a 20% vacancy rate in the Neighbourhood Constables.

The vacancy rate is skewed mainly by the City of Manchester who are yet to implement the new model. All districts have submitted plans to ACC Boyle in relation to meeting their required Neighbourhood establishment early in the new year.

Consultation continues with Unions in relation to the future PCSO shift pattern.

ACC Boyle hosted a Neighbourhood Development Day with the District Senior Leadership Teams (SLT) leads last month to re-affirm the forces commitment to deliver against the promises of the Neighbourhood review and the requirement of local commanders to embed the forces abstraction policy, which serves to protect the Neighbourhood resource from being re-deployed from their Neighbourhood areas. The current data in relation to abstractions remains unstable due to levels of completion and misinterpretation of the policy.

Clarity has been given and increased governance in this area is a priority for the next quarter.

The Neighbourhood model has delivered on each district a local Prevention Hub, these hubs house our specialist Neighbourhood resources and are working closely with partners on the more complex cases/matters in that specific district. Partners across the force have provided excellent feedback in relation to the value of these hubs in effective collaborative working, which is further evidenced through three Tilley award nominations.

The Tilley awards celebrate the best examples of problem solving in the UK, and the force's Operation Vulcan was the overall winner, significant national recognition for the force's commitment to solving complex issues collaboratively.

The clear, hold, build methodology of Operation Vulcan will be the basis on which we now further enhance our Neighbourhood offer in GMP. A dedicated Chief Inspector has recently been assigned to drive this delivery across our Neighbourhood teams.

GMCA have noted the impact of our Neighbourhood Crime Teams that have supported the wider Neighbourhood function in delivering a reduction in Neighbourhood crime alongside improved outcomes but have rightly pointed to an increase in Theft from Person offences.

The increase in Theft from Person offences correlates with the increasing footfall across GM and in particular, Manchester City Centre. The CoM Central accounts for 55.2% of all Theft from Person offences.

In response to this issue there is work underway which is coordinated by the City Centre Neighbourhood Team which is being supported by the Force Prevention Hub as we seek to address the victim, offender, location factors that are contributing to the rise.

Alongside this work is the deployment of Operation Vulcan into the Piccadilly Gardens area which has been a hotspot for Theft from Person offences for some time. Through a collaborative approach with the Local Authority and other Partners, our aim is to sustainably reduce crime in this locality.

We look forward to continuing to report on the progress of the Local Policing structure in future meetings.